

Your name: _____

You are requesting a loaner (please specify) _____ from us

To send you a loaner, please review and complete this form and FAX it back to us at **305-681-3831**.

Conditions of the Engler Engineering Corporation loaner program:

1. We must receive this completed and signed form before a loaner is shipped out.
2. A Credit Card is required – the information must be shown on the form below.
3. It is understood that if Engler Engineering does not receive your unit for repair within five (5) business days after you receive the loaner, your credit card will automatically be charged \$50.00 per week for rental of the loaner.
4. You have five (5) business days after we send your estimate of repairs to send us your reply; otherwise your credit card will automatically be charged \$50.00 per week for rental of the loaner.
5. Our loaner must be shipped back to us by Federal Express or UPS (NOT GROUND), to be received within five (5) days of the date you receive your unit. You need to insure it and keep record of the tracking number for reference if needed. If the loaner is not received, Your credit card will automatically be charged for the full value of the loaner.
6. You are responsible for all shipping charges.
7. All parts / accessories are double checked at shipping to verify that they are included with the loaner. It is your responsibility to notify Engler Engineering at 800-445-8581 on the day the loaner is received if any items are missing.
8. All loaner items must be returned un-damaged and in good working condition. We include a copy of our check list for you to use to verify all parts are being returned. Missing and/or damaged items will automatically be charged to your credit card.
9. Loaner policy excludes any / all Vaporizers, Oxygen products, Concentrators, Generators and related accessories.

PLEASE NOTE: THE LOANER UNIT WE SHIP MAY NOT BE EXACTLY THE SAME AS THE UNIT YOU SENT US FOR REPAIR. LOANER UNITS ARE BASED ON AVAILABILITY. ENGLER'S LOANER SERVICE IS DESIGNED TO GIVE YOU A MACHINE TO USE WHILE YOU MACHINE IS BEING REPAIRED, AVOIDING COSTLY DOWNTIME. ENGLER IS THE ONLY DENTAL COMPANY THAT OFFERS A LIFETIME LOANER SERVICE WITHOUT A RENTAL FEE. ALL SHIPPING CHARGES ARE THE CUSTOMER'S RESPONSIBILITY. PLEASE REFER TO OUR LOANER POLICY.

Loaner requests received after 11:30 AM Eastern time will be shipped out the next business day. Unless specified, all loaners will be shipped Federal Express - Express Saver with a 3 to 4 business day delivery time.

Circle if Next Day **AM / PM** or Second Day service is requested. Please note AM delivery is Priority and an additional charge.

Please fill in the information below authorizing the transaction to accommodate your request.

Clinic Name: _____ Phone: _____ Fax: _____

Contact Name: _____ Email: _____

Address: _____

City: _____ State: _____ Zip _____

The serial number(s) of the device being sent in _____

Credit card number (Visa) (MC) _____

Expiration: _____ Code: _____ Zip Code of billing address: _____

I understand and agree to the terms and conditions stated above. Date: _____

Signature _____

Print Name _____



Web: www.englerusa.com / Email: info@englerusa.com
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www.englerO2.com / www.25KSeries.com
for brochures, manuals and "how to"
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